

Need help with a consumer problem?

→ Call us! ←

800.952.5210

[800.735.2929 TTY]

We're your statewide Consumer Information Center, part of the California Department of Consumer Affairs.

Our phone agents speak English and Spanish and can connect you to help in more than 177 other languages.

Phone agents can:

- Verify licenses of DCA-regulated professionals.
- Provide forms for filing a complaint.
- Refer you to other governmental agencies.
- Mail you copies of consumer publications.
- Answer questions about consumer topics.

You can get the same valuable services three ways:

- online: www.dca.ca.gov/consumer/cic
- e-mail: dca@dca.ca.gov
- mail: **Department of Consumer Affairs
CONSUMER INFORMATION CENTER
1625 North Market Blvd., Suite N-112
Sacramento, CA 95834**

Useful referrals

Office of the Attorney General

To report fraudulent, unfair, and illegal business practices.

800.952.5225

www.caag.state.ca.us

Department of Motor Vehicles

For vehicle registration, driver's licenses, etc.

800.777.0133

www.dmv.ca.gov

Department of Financial Institutions

For questions about banks, credit unions, and other financial institutions.

800.622.0620

www.dfi.ca.gov

California Public Utilities Commission

For questions and complaints about home gas and electric utility companies, and home phone services.

800.649.7570

www.cpuc.ca.gov

dca

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CALIFORNIA

